

The Hong Kong University of Science and Technology

Student Feedback Questionnaire

Instructor - Section Report

SPRING 2024-25

Survey period: 25 April 2025 - 10 May 2025

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COMP-3511-LA1 Operating Systems

22 student(s) have evaluated the course.

57 student(s) have not evaluated the course.

Percentage of enrolled students responding: 27.8% (22/79)

Adjusted percentage ^ of enrolled students responding: 25.3% (20/79)

About the class and TA(s)/TSS

Q1. The materials and learning activities in tutorial / laboratory classes helped me achieve the session learning outcomes.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	11	50.0%	<div></div>
4	Agree	4.0	9	40.9%	<div></div>
3	Neither Agree nor Disagree	3.0	2	9.1%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	4.41	0.67	4.45	0.60
Section	4.41	0.67	-	-
Course	4.11	0.95	-	-

Q2. The Teaching Assistant(s) (TA(s)) / Teaching Support Staff (TSS) was/were good at explaining things to me.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	12	54.5%	<div></div>
4	Agree	4.0	9	40.9%	<div></div>
3	Neither Agree nor Disagree	3.0	1	4.5%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	4.50	0.60	4.55	0.51
Section	4.50	0.60	-	-
Course	4.20	0.96	-	-

Q3. The TA(s)/TSS encouraged me to participate actively in tutorials or laboratory classes.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	8	36.4%	<div></div>
4	Agree	4.0	9	40.9%	<div></div>
3	Neither Agree nor Disagree	3.0	4	18.2%	<div></div>
2	Disagree	2.0	1	4.5%	<div></div>
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	4.09	0.87	4.15	0.75
Section	4.09	0.87	-	-
Course	3.87	1.10	-	-

Q4. The TA(s)/TSS provided informative and constructive answers to students' questions on the subject matter and class arrangements.

		Weight	Count	Percentage	

	Regular		Adjusted ^	

5	Strongly Agree	5.0	12	54.5%	<div></div>
4	Agree	4.0	7	31.8%	<div></div>
3	Neither Agree nor Disagree	3.0	3	13.6%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

Statistics	Mean	SD	Mean	SD
Survey	4.41	0.73	4.45	0.69
Section	4.41	0.73	-	-
Course	4.26	0.93	-	-

Q5. The TA(s)/TSS was/were readily available outside of the tutorial / laboratory classes, to support students with their course work or laboratory work (in person, by email, or via online forums).

		Weight	Count	Percentage	
5	Strongly Agree	5.0	10	45.5%	<div></div>
4	Agree	4.0	7	31.8%	<div></div>
3	Neither Agree nor Disagree	3.0	3	13.6%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		2	9.1%	<div></div>
	Total		22	100.0%	

	Regular	Adjusted ^		
Statistics	Mean	SD	Mean	SD
Survey	4.35	0.75	4.39	0.70
Section	4.35	0.75	-	-
Course	4.05	0.99	-	-

Q6. The TA(s)/TSS provided helpful and timely feedback on my graded assignments / tests / reports.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	9	40.9%	<div></div>
4	Agree	4.0	10	45.5%	<div></div>
3	Neither Agree nor Disagree	3.0	2	9.1%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		1	4.5%	<div></div>
	Total		22	100.0%	

	Regular	Adjusted ^		
Statistics	Mean	SD	Mean	SD
Survey	4.33	0.66	4.37	0.60
Section	4.33	0.66	-	-
Course	4.07	0.99	-	-

Q7. The TA(s)/TSS frequently reminded the class of possible hazards and the importance of laboratory safety.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	7	31.8%	<div></div>
4	Agree	4.0	7	31.8%	<div></div>
3	Neither Agree nor Disagree	3.0	3	13.6%	<div></div>
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		5	22.7%	<div></div>
	Total		22	100.0%	

	Regular	Adjusted ^		
Statistics	Mean	SD	Mean	SD
Survey	4.24	0.75	4.27	0.70
Section	4.24	0.75	-	-
Course	4.00	0.97	-	-

About the TA/TSS

Q8. Overall, I am satisfied with the teaching and assistance provided by the TA/TSS.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	14	63.6%	<div></div>
4	Agree	4.0	8	36.4%	<div></div>
3	Neither Agree nor Disagree	3.0	0	0.0%	
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

	Regular	Adjusted ^		
Statistics	Mean	SD	Mean	SD
Survey	4.64	0.49	4.65	0.49
Section	4.40	0.68	-	-
Course	4.12	0.93	-	-

Q9. Please provide any further comments about the TA/TSS. For example, you may write about the good

teaching practices that you observed; the improvements the TA/TSS could make in the teaching; and whether the tutorial / laboratory classes were inclusive and accommodated students from different cultural and/or language backgrounds.

1. Best explanation of concepts that are clearer than the lectures.
2. Explanations are very clear. One comment about exams is that some questions were vague, ambiguous, and not well-written. For example, there were some multiple choice questions in the midterm that had 2 options which were correct, and even some TAs (e.g., Yu Jieling) agreed with this. As a result, the midterm questions did not really assess our ability.
3. TAs were very willing to help the students, and provide a lot of help.

About the class

Q10. Overall, I am satisfied with the tutorial / laboratory sections of the course.

		Weight	Count	Percentage	
5	Strongly Agree	5.0	12	54.5%	
4	Agree	4.0	9	40.9%	
3	Neither Agree nor Disagree	3.0	1	4.5%	
2	Disagree	2.0	0	0.0%	
1	Strongly Disagree	1.0	0	0.0%	
N/A	Not applicable		0	0.0%	
	Total		22	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	4.50	0.60	4.55	0.51
Section	4.50	0.60	-	-
Course	4.04	0.97	-	-

^ Explanatory notes on adjusted percentage, mean and SD (collectively referred to as "adjusted statistics" below):

1. Adjusted statistics are calculated to provide a reference with extreme responses being excluded.
2. If a survey recorded 3 or more responses, the top 1.5% AND bottom 1.5% responses will be discarded. The number of discarded response(s) of each end is rounded UP to the nearest integer. The resultant data set will then be used to calculate adjusted statistics in this report.
3. Adjusted statistics will be provided up to course level if and only if they meet the following conditions:

Level of adjusted statistics	Conditions
Survey level	The survey receives 3 or more responses.
Section level	(1) All surveys receive 3 or more responses; AND
	(2) This section is taught by One instructor, teaching support staff, or teaching assistant.
Course level	(1) All surveys receive 3 or more responses; AND
	(2) This course is taught by One instructor, teaching support staff, or teaching assistant.

If no adjusted statistics is provided, it will be marked as "-" in this report.

Report prepared by Academic Quality Advancement Team
3 July 2025