

# The Hong Kong University of Science and Technology

## Student Feedback Questionnaire

### Instructor - Section Report

FALL 2019-20

Survey period: 22 November 2019 - 6 December 2019

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#### *COMP-3511-LA3 Operating Systems*

5 student(s) have evaluated the course.

34 student(s) have not evaluated the course.

Percentage of enrolled students responding: 12.8% (5/39)

Adjusted percentage ^ of enrolled students responding: 7.7% (3/39)

#### About the TA

Q1. Please rate the TA overall:

		Weight	Count	Percentage	
A	Very Good	100.0	1	20.0%	
B		75.0	2	40.0%	
C		50.0	0	0.0%	
D		25.0	0	0.0%	
E	Very Bad	0.0	0	0.0%	
NA	Not Applicable		2	40.0%	
	Total		5	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	83.3	14.4	75.0	0.0
Section	75.0	17.7	-	-
Course	74.3	27.2	-	-

Q2. What was good about the TA?

1. He explained the project assignments very well and helped us understand what we needed to do
2. He's nice and very willing to make sure that we understand what we don't.

Q3. How might the TA improve?

#### Additional questions

Q4. English was the language of instruction in this course, including lectures, tutorials and laboratory sessions, if any. (Indicate NA if this course has been granted exemption from the University's policy that, unless specified otherwise, English should be the language of instruction in all teaching and learning activities.)

		Weight	Count	Percentage	
A	Strongly Agree	100.0	2	40.0%	
B		75.0	2	40.0%	
C		50.0	0	0.0%	
D		25.0	0	0.0%	
E	Strongly Disagree	0.0	0	0.0%	
NA	Not Applicable		1	20.0%	
	Total		5	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	87.5	14.4	87.5	17.7
Section	87.5	14.4	-	-
Course	84.1	22.9	-	-

Q5. The teaching and learning environment of this course (including in-class and out-of-class activities, discussions, group

projects and student interactions) was inclusive in the sense that it accommodated students from diverse cultural backgrounds and/or language backgrounds.

		Weight	Count	Percentage	
A	Strongly Agree	100.0	2	40.0%	██████
B		75.0	2	40.0%	██████
C		50.0	1	20.0%	████
D		25.0	0	0.0%	
E	Strongly Disagree	0.0	0	0.0%	
	Total		5	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	80.0	20.9	83.3	14.4
Section	80.0	20.9	-	-
Course	77.7	25.4	-	-

Q6. For the previous question, please provide details on any good practices, issues of concern, and/or suggestions for improvement, as appropriate.

Questions about Online Learning from Week 12 of Fall 2019

Q7. Indicate the key mode(s) of content delivery your instructor was using (you can select more than one option).

		Weight	Count	Percentage	
A	Live online lectures and/or discussions (e.g. Zoom, Canvas Conference or similar)		0	0.0%	
B	Pre-recorded video lectures (e.g. Narrated PowerPoint, Remote Video Capture or similar)		1	25.0%	████
C	Assigned readings (e.g. lecture notes, textbook chapters, etc.)		4	100.0%	████████████████
D	Other: (Please specify if possible)		0	0.0%	
	Total		5	125.0%	

Q8. I felt satisfied with the instructor's communication of class logistics and learning support (e.g. instruction on new course arrangements and consideration for students' needs) after switching to the online mode.

		Weight	Count	Percentage	
A	Strongly Agree	100.0	0	0.0%	
B		75.0	1	20.0%	████
C		50.0	3	60.0%	████████████
D		25.0	0	0.0%	
E	Strongly Disagree	0.0	0	0.0%	
NA	Not Applicable		1	20.0%	████
	Total		5	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	56.3	12.5	50.0	0.0
Section	56.3	12.5	-	-
Course	67.5	26.4	-	-

Q9. I felt the online learning materials were as effective as face-to-face.

		Weight	Count	Percentage	
A	Strongly Agree	100.0	0	0.0%	
B		75.0	2	40.0%	██████
C		50.0	2	40.0%	██████
D		25.0	0	0.0%	
E	Strongly Disagree	0.0	0	0.0%	
NA	Not Applicable		1	20.0%	████
	Total		5	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	62.5	14.4	62.5	17.7
Section	62.5	14.4	-	-
Course	60.7	26.7	-	-

Q10. I felt satisfied with the new arrangement for the assessments.

		Weight	Count	Percentage	
A	Strongly Agree	100.0	1	20.0%	████
B		75.0	2	40.0%	██████
C		50.0	1	20.0%	████
D		25.0	0	0.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	75.0	20.4	75.0	0.0
Section	75.0	20.4	-	-
Course	65.5	27.9	-	-

E	Strongly Disagree	0.0	0	0.0%	
NA	Not Applicable		1	20.0%	■
	Total		5	100.0%	

Q11. Based on your ratings in the previous set of questions, please list up to three ways your overall learning experience could be improved or better supported in the online mode of learning.

Note: Please note that the aggregate statistics for department, school and university will be subjected to an updating and finalized on 19 February 2020

<sup>^</sup> Explanatory notes on adjusted percentage, mean and SD (collectively referred to as "adjusted statistics" below):

1. Adjusted statistics are calculated to provide a reference with extreme responses being excluded.
2. If a survey recorded 3 or more responses, the top 1.5% AND bottom 1.5% responses will be discarded. The number of discarded response(s) of each end is rounded UP to the nearest integer. The resultant data set will then be used to calculate adjusted statistics in this report.
3. Adjusted statistics will be provided up to course level if and only if they meet the following conditions:

Level of adjusted statistics	Conditions
Survey level	The survey receives 3 or more responses.
Section level	(1) All surveys receive 3 or more responses; AND
	(2) This section is taught by One teaching staff only (instructor / TA).
Course level	(1) All surveys receive 3 or more responses; AND
	(2) This course is taught by One teaching staff only (instructor / TA).

If no adjusted statistics is provided, it will be marked as "-" in this report.

Report prepared by OIR  
24 December 2019