

The Hong Kong University of Science and Technology

Student Feedback Questionnaire

Instructor - Section Report

FALL 2017-18

Survey period: 27 October 2017 - 30 November 2017

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COMP-3511-LA5 Operating Systems

13 student(s) have evaluated the course.

37 student(s) have not evaluated the course.

Percentage of enrolled students responding: 26.0% (13/50)

Adjusted percentage ^ of enrolled students responding: 22.0% (11/50)

About the laboratory section

Q1. Overall, how do you find the laboratory section?

		Weight	Count	Percentage	
A	Excellent	100.0	3	23.1%	
B	Good	75.0	5	38.5%	
C	Acceptable	50.0	4	30.8%	
D	Poor	25.0	1	7.7%	
E	Very poor	0.0	0	0.0%	
NA	Not applicable		0	0.0%	
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	69.2	23.2	70.5	18.8
Section	69.2	23.2	-	-
Course	62.9	26.7	-	-

About Teaching Assistant

Q2. How well did the TA prepare for laboratory sections in general?

		Weight	Count	Percentage	
A	Very well	100.0	2	15.4%	
B	Well	75.0	1	7.7%	
C	Acceptable	50.0	3	23.1%	
D	Not well	25.0	0	0.0%	
E	Poorly	0.0	0	0.0%	
NA	Not sure/applicable		1	7.7%	
	Unanswered		6	46.2%	
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	70.8	24.6	68.8	23.9
Section	73.2	24.9	-	-
Course	70.6	27.3	-	-

Q3. How well did the TA explain things to you?

		Weight	Count	Percentage	
A	Very well	100.0	3	23.1%	
B	Well	75.0	1	7.7%	
C	Acceptable	50.0	2	15.4%	
D	Not well	25.0	0	0.0%	
E	Poorly	0.0	0	0.0%	
NA	Not sure/applicable		1	7.7%	
	Unanswered		6	46.2%	
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	79.2	24.6	81.3	23.9
Section	85.0	24.6	-	-
Course	71.2	29.1	-	-

Q4. Do you think the TA has a solid knowledge of the subject matter of this course?

		Weight	Count	Percentage	
A	Very well	100.0	3	23.1%	
B	Well	75.0	1	7.7%	
C	Acceptable	50.0	2	15.4%	
D	Not well	25.0	0	0.0%	
E	Poorly	0.0	0	0.0%	
NA	Not sure/applicable		1	7.7%	
	Unanswered		6	46.2%	
	Total		13	100.0%	

		Weight	Count	Percentage	
A	Yes	100.0	5	38.5%	■
B	Only partially	50.0	0	0.0%	
C	No	0.0	0	0.0%	
NA	Not sure/applicable		0	0.0%	
	Unanswered		8	61.5%	■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	100.0	0.0	100.0	0.0
Section	92.9	26.7	-	-
Course	80.6	35.3	-	-

Q5. How often was the TA able to help you when you had a question in your lab work?

		Weight	Count	Percentage	
A	Most of the times	100.0	3	23.1%	■
B	Sometimes	66.0	1	7.7%	■
C	Seldom or rarely	33.0	0	0.0%	
D	Never	0.0	0	0.0%	
NA	Not sure/applicable		1	7.7%	■
	Unanswered		8	61.5%	■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	91.5	17.0	100.0	0.0
Section	87.7	22.7	-	-
Course	71.5	30.7	-	-

Q6. How easy was it to reach the TA outside of class?

		Weight	Count	Percentage	
A	Very easy	100.0	1	7.7%	■
B	Easy	75.0	0	0.0%	
C	Acceptable	50.0	1	7.7%	■
D	Difficult	25.0	0	0.0%	
E	Very difficult	0.0	0	0.0%	
NA	Not applicable		3	23.1%	■
	Unanswered		8	61.5%	■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	75.0	35.4	-	-
Section	84.4	22.9	-	-
Course	71.7	31.0	-	-

Q7. How efficient was the TA in responding to the questions you posted online (email or online forums)?

		Weight	Count	Percentage	
A	Very efficient	100.0	2	15.4%	■
B	Efficient	75.0	0	0.0%	
C	Acceptable	50.0	0	0.0%	
D	Inefficient	25.0	0	0.0%	
E	Very inefficient	0.0	0	0.0%	
NA	Not applicable		3	23.1%	■
	Unanswered		8	61.5%	■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	100.0	0.0	-	-
Section	92.9	18.9	-	-
Course	72.4	29.0	-	-

Q8. How often was the TA able to give you back the graded assignments/tests/reports in time?

		Weight	Count	Percentage	
A	Most of the times	100.0	3	23.1%	■
B	Sometimes	66.0	0	0.0%	
C	Seldom or rarely	33.0	0	0.0%	
D	Never	0.0	0	0.0%	
NA	Not sure/applicable		1	7.7%	■
	Unanswered		9	69.2%	■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	100.0	0.0	100.0	0.0
Section	89.9	22.7	-	-
Course	73.8	31.6	-	-

Q9. Is the feedback given by the TA about your assignments/tests/reports useful in general?

		Weight	Count	Percentage	
A	Very useful	100.0	1	7.7%	■
B	Useful	75.0	2	15.4%	■
C	Somewhat useful	50.0	0	0.0%	
D	Not useful	25.0	0	0.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	83.3	14.4	75.0	0.0
Section	84.1	16.9	-	-
Course	74.8	29.5	-	-

E	Totally useless	0.0	0	0.0%	
NA	Not sure/applicable		2	15.4%	■
	Unanswered		8	61.5%	■■■■■■■■
	Total		13	100.0%	

Q10. Is the TA helpful in general?

		Weight	Count	Percentage	
A	Very helpful	100.0	1	7.7%	■
B	Helpful	75.0	3	23.1%	■■■
C	Somewhat helpful	50.0	1	7.7%	■
D	Not helpful	25.0	0	0.0%	
E	Totally unhelpful	0.0	0	0.0%	
NA	Not sure/applicable		0	0.0%	
	Unanswered		8	61.5%	■■■■■■■■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	75.0	17.7	75.0	0.0
Section	80.4	22.3	-	-
Course	71.8	27.6	-	-

Q11. How often the TA reminded you of possible hazards and the importance of laboratory safety?

		Weight	Count	Percentage	
A	Frequently	100.0	1	7.7%	■
B	Sometimes	50.0	1	7.7%	■
C	Rarely or never	0.0	1	7.7%	■
NA	Not sure/applicable		2	15.4%	■
	Unanswered		8	61.5%	■■■■■■■■
	Total		13	100.0%	

	Regular		Adjusted ^	
Statistics	Mean	SD	Mean	SD
Survey	50.0	50.0	50.0	0.0
Section	59.1	43.7	-	-
Course	65.9	39.5	-	-

Q12. What was good about the TA?

Q13. How might the TA improve?

Note: Please note that the aggregate statistics for department, school and university will be subjected to an updating and finalized on 25 January 2018

^ Explanatory notes on adjusted percentage, mean and SD (collectively referred to as "adjusted statistics" below):

- Adjusted statistics are calculated to provide a reference with extreme responses being excluded.
- If a survey recorded 3 or more responses, the top 1.5% AND bottom 1.5% responses will be discarded. The number of discarded response(s) of each end is rounded UP to the nearest integer. The resultant data set will then be used to calculate adjusted statistics in this report.
- Adjusted statistics will be provided up to course level if and only if they meet the following conditions:

Level of adjusted statistics	Conditions
Survey level	The survey receives 3 or more responses.
Section level	(1) All surveys receive 3 or more responses; AND (2) This section is taught by One teaching staff only (instructor / TA).
Course level	(1) All surveys receive 3 or more responses; AND (2) This course is taught by One teaching staff only (instructor / TA).

If no adjusted statistics is provided, it will be marked as "-" in this report.

